**Supplemental question for Sr. Claims Consultant with SDAO**

Please provide your responses to these supplemental questions and include them with your other application materials. Please note, this position is not eligible to be 100% remote, and the successful candidate work/live from another state. This position does require some in person visits to members, in person attendance at various meetings, in office time each week and more.

1. Clearly outline your previous experience as a claims consultant/adjuster managing the full cycle of insurance claims.
2. Please outline/explain your philosophy as to what providing exceptional customer service is when working as a claims consultant/adjuster. How would you provide exceptional customer service to our members?
3. What is it about the position of Sr. Claims Consultant with SDAO that interests you and prompted you to apply for this position?
4. Have you had experience working virtually or on a hybrid work schedule? Please explain and tell us how you would succeed in the position of Claims Consultant when you are working a hybrid schedule.
5. We require all new employees to work in office full-time during the probationary period. Are you agreeable to working in the office full time during your probationary period?

Please provide your full application packet to [hr@sdao.com](mailto:hr@sdao.com).

This position is “open until filled” with **first consideration given to applications received by 5:00 pm, January 8th, 2025.**

**Only complete application packets will be considered**. A complete application packet includes;

1. Completed SDAO employment application
2. Current resume
3. Responses to supplemental questions

**For questions, please contact** [**hr@sdao.com**](mailto:hr@sdao.com) **or 503.400.3130**