



Processing made simple!

Utility Billing

How it works for you

Springbrook Express Utility Billing is a fully integrated Financial (BARS^{FUND}) component. Every billed charge is independently tracked for accurate payment distribution to the right fund and revenue code.

When customers call with questions, you can track and print their billing and payment history from one screen. Need to make an adjustment to a customer account? Springbrook Express Utility Billing makes it easy to manage. Utilize work order integration to generate tasks for your Public Works staff, and get their real-time input back into the billing system. Supervisors can quickly review adjustments, transactions, and work orders. Direct access to meter and location information is at your fingertips.

Springbrook Express Utility Billing is truly a comprehensive utility management system. It offers tremendous reporting capability and flexibility to help you manage accounts and analyze usage. Springbrook Express Utility Billing offers an array of customizable standard reports to get the job done whether you are doing a rate study, targeting problem meters for replacement, maximizing utility read route efficiency, or improving collections on past-due accounts.

KEY BENEFITS

- Compare and contrast your in-process bills with prior months (by dollars and usage) to spot errors and avoid making billing mistakes.
- Provides a one-stop billing solution to bill different sets of customers at different times.
- Seamlessly produce electronic or paper bills, by batch or individually, with custom bill formats.

Utility Control Panel

Customers | Service Locations

Add New | View | Delete | View Inactive | Activity | Notes | Addt Meters | Audit Trail

Account	Name	Active	Balance	Service No.	Street No	Service Address
1987	218 E Steuben LLC	<input checked="" type="checkbox"/>		25000.00	218	STEBUEN E
2092	Alpine Veterinary	<input checked="" type="checkbox"/>		31500.00	208	LINCOLN W
1878	Aplin, Betty	<input checked="" type="checkbox"/>		19000.00	409	ASH N
2078	Auto Suds Car Wash Center	<input checked="" type="checkbox"/>		30805.00	10	TAYLORS WAY
1606	Avila, Guadalupe	<input checked="" type="checkbox"/>		1600.00	110	ELM N
1586	Avila, Ramon	<input checked="" type="checkbox"/>		500.00	408	STEBUEN E
2036	BNSF Railway Co.	<input checked="" type="checkbox"/>		28400.00	313	DEPOT W
1797	Baker, Dan	<input checked="" type="checkbox"/>	42.50	13700.10	314	HUMBOLDT E
1765	Barajas, Jose Luis C	<input checked="" type="checkbox"/>	77.75	11300.10	113	WALNUT N
1725	Barnes, Roy	<input checked="" type="checkbox"/>		8600.00	120	HUMBOLDT W
1883	Barrier, Mike	<input checked="" type="checkbox"/>	81.15	19200.60	408	OAK N
1942	Baumgarden, Harvey L	<input checked="" type="checkbox"/>	66.50	22100.10	532	LINCOLN W
2315	Baumgarden, Harvey L	<input checked="" type="checkbox"/>	22.25	22100.00	534	LINCOLN W
1870	Beeks, Gary & Teresa	<input checked="" type="checkbox"/>		18300.00	201	JEFFERSON W
2056	Bell Design	<input checked="" type="checkbox"/>		29800.10	1000	STEBUEN E
2042	Beneventi's Pizza	<input checked="" type="checkbox"/>		28900.10	201	STEBUEN W

How it's put together

Springbrook Express Utility Billing is integrated with the General Ledger accounts within the BARS^{FUND} and Cash Receipting Applications to provide one streamlined data entry process.

- Tailor-made billing system for Water, Sewer, Garbage, Electric, Storm Water, and other unique billing needs
- Manage “Move In’s / Move Out’s” through Final and Prorated Billing wizard
- User defined adjustment bill types
- See all customer information on one screen
- Share balance information, warnings, and customer history with Cash Receipting in real time
- Generate “Late” and “Shut-off” notices and process NSF checks automatically
- Access Route and Stop sequence reports
- Prepare extensive reports for utility usage, payments, history analysis, and trial balance
- Credit or charge deposits, move balances between accounts, and refund credit balances with one step

REPORTS

- Aging Report (30/60/90)
- Billing Run Totals by Service Type
- Fund Revenue & Expense
- Manual Meter Read Report
- Non-Billed Customers
- Usage and Billed Amount Variances
- Utility Read History
- Utility Trial Balance
- Utility Usage by Month, Customer, and Location
- Work Order, Service Location, and Account History



WHAT'S INCLUDED

- Auto-pay (ACH)
- Batch Billing
- Bill Copies by Activity
- Budget Billing
- Class Billing
- Consumption Billing
- Deposit Management
- Full Sheet & Postcard Bills
- Interface for Electronic Meter Reads
- Move In / Move Out Tool
- NSF Reversal System
- Winter Averaging
- Work Order Management